

# Futura OMS

The FuturaOMS training course is specifically designed for any utility personnel directly interacting with the OMS client. This course is designed to introduce the essential functionality of FuturaOMS, and teach utility dispatchers how to navigate, maintain, add, edit, and report on outage activity. At the completion of this course, students should be able to:

- Understand the functional design of the user interface and basic navigation.
- Understand data entry points and how the OMS consumes the data from 3<sup>rd</sup> party sources.
- Add, edit, close outages and manage their data attributes
- Understand the FuturaOMS prediction logic
- Apply basic User Defined settings and management
- Perform common OMS outage scenarios and tasks
- Use OMS Reporting

This 2 day course is considered beginner to intermediate and intended for users with previous use of the FuturaOMS client.

## Course Outline

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- FuturaOMS Tab Overview
  - CIS
  - Calls
  - Cases
  - Trucks
  - Switching
  - Notes
  - Map
  - Reports
- Managing Cases
  - Calls Bundle
  - Predicted
  - Confirmed
  - Restored
  - Closed Cases
- Prediction Logic
  - Call Paths
  - Settings
  - Data Effects
- FuturaOMS Functionality
  - Crew Management
  - User Defined Settings
  - Dispatching from Map
  - Notes & Hold Tags
- Outage Scenarios/Tasks
  - Switching Scenarios
  - Add Missing Device
  - Backlogging Data
  - GIS Updates
  - Push Case Downstream
- OMS Reporting
  - Reports Calculations
  - Annual Reliability Report
- Major Storm Prep
  - How to Manage OMS
- FuturaOMS Newer Features
  - Ping Results Dialog
  - Upstream Dialog
  - Verify Up/Down-Stream
  - Map Right-Click
  - OMS Client Manager

For course dates, fees, and registration, log into the Client Portal and visit the Conference & Training page.